

THE CHALLENGE



Saddle Creek Logistics needed a facility maintenance partner to help improve efficiency and safety in more than 18 million square feet of warehouse space throughout 44 locations across the country.

THE SOLUTION



The team turned to MINER for its nationwide reach and focus on safety. MINER's 24/7 service promise and ready-to-install solution, including dock doors, dock levelers and safety equipment, meant less downtime for Saddle Creek.

THE RESULTS



By working with the Saddle Creek team to understand needs, MINER offers long-term peace of mind to the company's operations across the country. This allows Saddle Creek associates to focus on their operations and ensure they're meeting customer demands.



MINER[®] OFFERS SADDLE CREEK LOGISTICS THE SUPPORT THEY NEED TO KEEP AMERICA MOVING

The Lakeland, Florida-based logistics firm needed a facility maintenance partner that could work safely and effectively around their busy operations, so they turned to MINER to give them a one-stop-shop solution.

For more than 50 years, Saddle Creek Logistics has served as one of the premier family-owned, third-party logistics firms in the country. With 44 locations throughout the United States, Saddle Creek oversees more than 18 million square feet of warehouse space and employs nearly 1,200 people.

Saddle Creek must keep their equipment functioning at peak performance to make the business work. That's why they needed an effective nationwide partner that could deliver on-time, on-budget maintenance and installation without disrupting their tight shipping schedules.



"Our dock doors and related equipment are critical," says David Rogers, strategic procurement manager for Saddle Creek. "If our dock doors are down, we are losing productivity and can't load and unload equipment on our customers' desired timelines. That just doesn't work for us or the people we serve."

HOW MINER HELPED IMPROVE EFFICIENCY AND SAFETY

What made MINER so appealing to Saddle Creek was the company's nationwide reach. Instead of each of Saddle Creek's facilities having to find its own maintenance partner, MINER could provide coverage for all their facilities across the country.



[Click here to watch the video about this project](#)

"Their responsiveness is top notch, which is critical, because if we need equipment serviced, we need it done now," Rogers says. "Their 24/7 service promise means we don't have to worry if something goes wrong in the middle of the night. MINER will be there to solve the problem quickly and efficiently, without interrupting our ongoing business operations."

MINER helped with a project installing truck restraints on Saddle Creek's dock positions. These push-button-operated restraints engage with the ICC bar on the trailer, reducing trailer creep and making the loading and unloading

process safer overall. An external light communication system makes it clear to the driver that the restraint is engaged, and an internal light communication system lets loading personnel know when it's safe to enter the trailer.

"Our overriding concern is keeping our employees safe in the fast-paced environment that is our business," Rogers says. "MINER had a solution ready for us to install, and we knew it would be done right, right now. That's the peace of mind they provide, and we're lucky to have them."

"Companies that are looking for a facilities service provider should choose MINER. They will get the job done right the first time with professional installation and a satisfied customer."

- David Rogers
Strategic Procurement Manager

With our national service program, breadth of equipment solutions and extensive network of industry experts and service professionals, MINER offers best-in-class dock and door solutions, delivered right every time.

Request a free quote today, and get your project started.